

## North Amherst Motors

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Mike Nobes  
Managed Air Systems

February 13, 2006

Dear Mike,

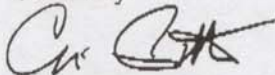
I'm writing this letter to thank you and acknowledge a "Job well done". You paid close attention to my project from design to training and went "above and beyond" on the quality completion of the project.

In the design stage, Christine and your efforts were a great help in coming up with the best possible flow through my facility. Being able to make revisions and get them back electronically from Christine was great. Your on-site efforts completed the package.

The Managed Air build crew was courteous, hard working and paid attention to detail. Your crew always involved me in any decisions regarding fit, finish and location issues and kept a neat work area. It was also reassuring to know they were fully insured while on my property and in my building. Although we haven't needed them much, the service department has performed well and parts/filters have been delivered in a timely manner. Your training has helped my painters' transition smoothly to working in a curing downdraft and is appreciated.

Thank you for your efforts Mike, and I look forward to continuing our successful relationship.

Sincerely



Calvin Potter, President  
North Amherst Motors Inc.